

Slough Law Customer Satisfaction Survey

1. Please rank each of the following statements from 1 to 5 where 1 means Strongly Disagree, 3 means Neutral/No Opinion, and 5 means Strongly Agree:

Question	Response
a. I was treated with courtesy and respect.	5
b. The filing process was clearly explained.	5
c. My questions were answered to my satisfaction.	5
d. I felt comfortable discussing my case with my attorney.	5
e. My calls were returned promptly.	5
f. I felt informed at all times about the status of my case.	5
g. I received a good value for the services provided.	5
h. I would refer another person to Slough Law.	5

1. If any aspect of your case left you with a negative impression, please describe the circumstances:

NONE

2. What, if anything, do you feel I could do to make the bankruptcy process easier for my clients?

Did a very good job Everything explained very well

3. What, if anything, do you feel I did especially well?

The way you handled my case is court very happy with the work you did a very fair price. A big burden lifted off my shoulders Thank you

4. Please identify any factors which convinced you to retain me as your bankruptcy attorney.

I was told that you did a very good job.

5. Did I live up to your expectations?

yes

6. How did you originally hear about me?

From my sister & her son

7. May I publish your comments in printed materials (circle one)? (Yes) / No

8. If so, please indicate how much personal information I may reveal to future clients (leave blank to remain totally anonymous):

First Name(s) Larry Last Name(s) V.

Thank you again for taking the time to complete this survey. I wish you financial stability and success in the coming years!