

Slough Law Customer Satisfaction Survey

1. Please rank each of the following statements from 1 to 5 where 1 means Strongly Disagree, 3 means Neutral/No Opinion, and 5 means Strongly Agree:

<u>Question</u>	<u>Response</u>
a. I was treated with courtesy and respect.	5
b. The filing process was clearly explained.	5
c. My questions were answered to my satisfaction.	5
d. I felt comfortable discussing my case with my attorney.	5
e. My calls were returned promptly.	5
f. I felt informed at all times about the status of my case.	5
g. I received a good value for the services provided.	5
h. I would refer another person to Slough Law.	5

1. If any aspect of your case left you with a negative impression, please describe the circumstances:

No negative impression left. Paul made us feel comfortable during a difficult time & have referred him to others as well.

2. What, if anything, do you feel I could do to make the bankruptcy process easier for my clients?

Paul made the process easy for us and was more than willing to help make the process go smoothly.

3. What, if anything, do you feel I did especially well?

Explained the process thoroughly.

4. Please identify any factors which convinced you to retain me as your bankruptcy attorney.

compassion to help individuals get out of debt & work towards a healthy financial future.

5. Did I live up to your expectations?

very much so.

6. How did you originally hear about me?

business website

7. May I publish your comments in printed materials (circle one)? Yes / No

8. If so, please indicate how much personal information I may reveal to future clients (leave blank to remain totally anonymous):

First Name(s) _____

Last Name(s) _____

Thank you again for taking the time to complete this survey. I wish you financial stability and success in the coming years!